

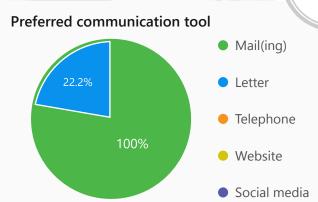
Customer Satisfaction Survey (summary) DataLinQ® User meeting January 26, 2017

PARTICIPANTS: 11 RESPONS: 81%

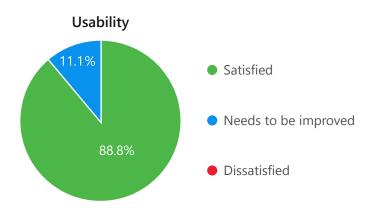
Fysicon:

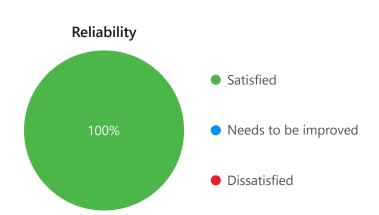
Reaction & Support

- **7.9** Satisfaction regarding availability and communication services
- **7.9** Satisfaction regarding reaction and respons rate from Support



DataLinQ®:





Greatest benefits DataLinQ®

Retrieving reliable information quickly

DataLinQ

Working digitally User friendly

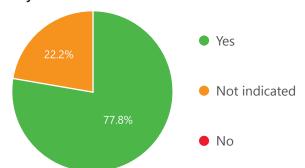
Less paperwork

Most interesting parts of our User meeting

- Presentation new features
- Future developments
- Registration to National Registry
- Troubleshooting
- Content of update and collecting needs
 & wishes for future releases
- Statistics (latest update: great improvement)

Aspect that needs further attention: RPM extension

Would you recommend DataLinQ®?



Are your expectations fulfilled?

